# Gartner Model in Technology Management

#### **Technology** Management Committee

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What is Gartner?

Gartner

Insights Expert Guidance Tool

Tools Connect with Peers

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#### We deliver actionable, objective insight to executives and their teams.

Our expert guidance and tools enable faster, smarter decisions and stronger performance on an organization's mission-critical priorities.



Investor Relations 7 Corporate Fact Sheet 7 Corporate Responsibility 7 Our Leadership ٦ Newsroom ٦ Worldwide Offices ٦

#### **About Gartner**

\$5B+

We are a \$5.5 billion company and a member of the S&P 500.

~90

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We work with businesses in nearly 90 countries.

~19,500

#### 40+

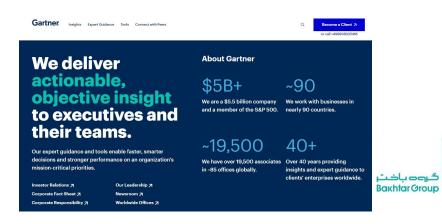
We have over 19,500 associates in ~85 offices globally.

#### Over 40 years providing insights and expert guidance to clients' enterprises worldwide.



### What is Gartner?

- A leading research and advisory firm for technology Management
  - Research: providing reports on wide variety of technology topics
    - ✓ Market Trend Analysis
    - ✓ Emerging Technologies
    - ✓ Vendor Evaluation
  - Advisory Services: Helping businesses implement technology solutions
    - Consulting
    - Training
    - Support
  - Conferences & Events.





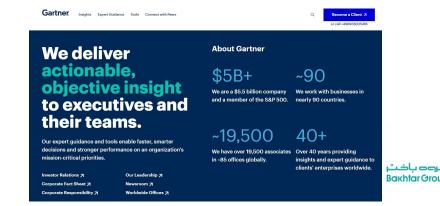
### What is Gartner?

Market Trend Analysis
Emerging Technologies
Vendor Evaluation

#### https://www.gartner.com/en

Some limited general content for everyone. Some free content for clients (Subscribers). Some priced content for clients.





# 1. Market Trend Analysis



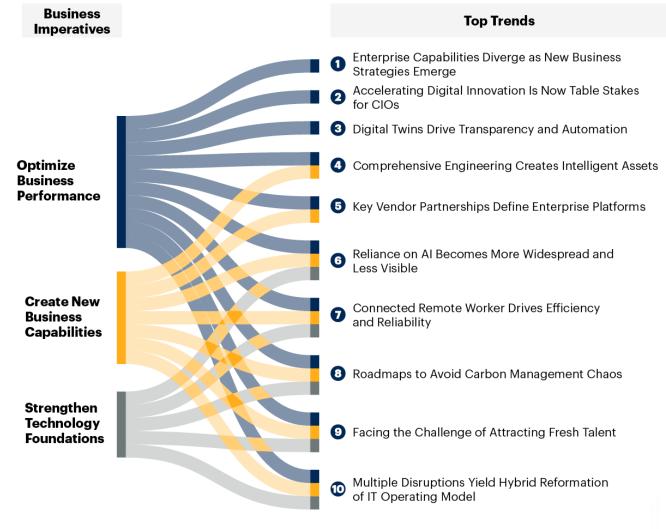


### Market Trend Analysis

• Based on their own research



#### Top 10 Oil and Gas Trends 2021





#### gartner.com



#### Market Trend Analysis







#### Market Trend Analysis

Application: Strategic Planning







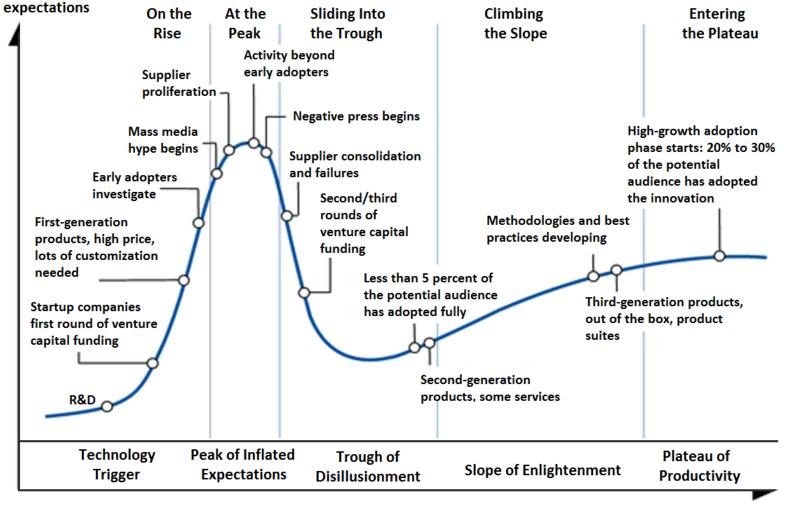
# 2. Emerging Technologies





### Models: 1. Hype Cycle- Cycle?!

Maturity curve of emerging technologies.





گرووباخت

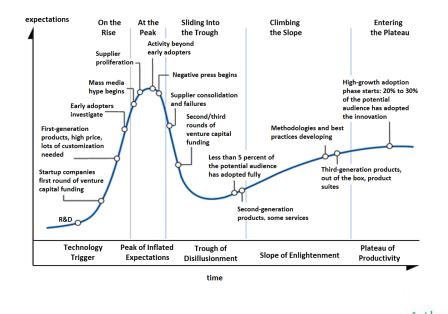
Bakhtar Group

### Models: 1. Hype Cycle- Cycle?!

#### • Based on their own research

The hype cycle claims to provide a graphical and conceptual presentation of the maturity of emerging technologies through five phases:

#### Maturity curve of emerging technologies.



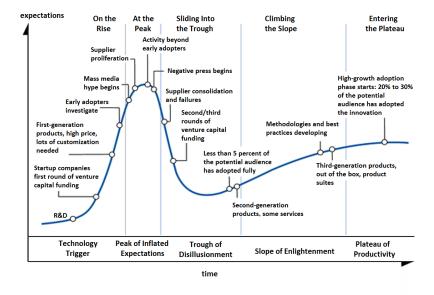
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#### 1. Technology trigger

Potential technology breakthrough. Publicity through media by early-proof of concepts. No usable products.





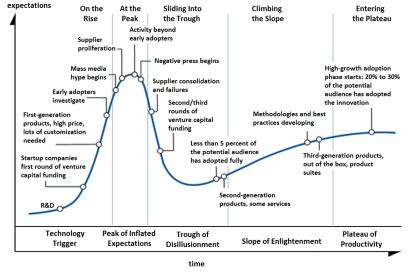
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- 1. Technology trigger
- 2. Peak of inflated expectations

Viral success stories often accompanied by failures.



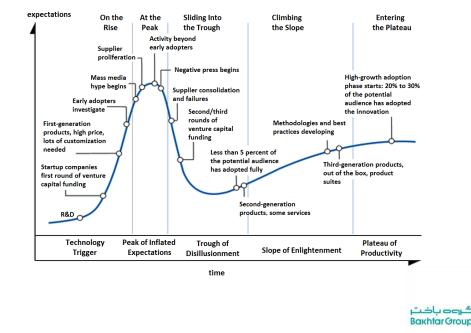


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- 1. Technology trigger
- 2. Peak of inflated expectations
- 3. Trough of disillusionment

Declining interest by more failing experiments and implementations.

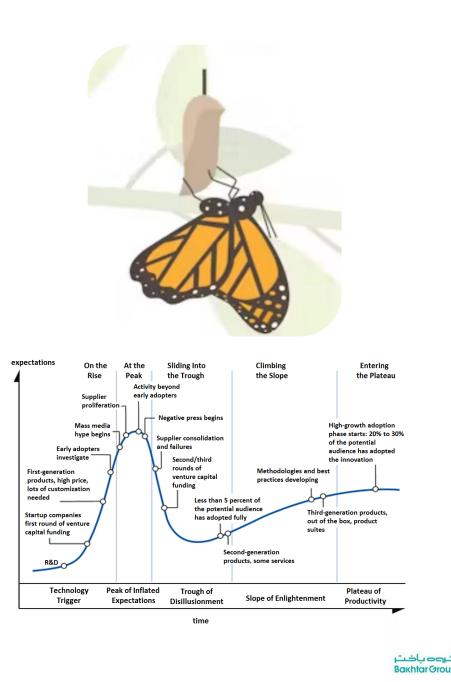






- 1. Technology trigger
- 2. Peak of inflated expectations
- 3. Trough of disillusionment
- 4. Slope of enlightenment

More instances of how the technology can benefit the enterprise start to crystallize and become more widely understood. Second- and third-generation products appear from technology providers. More enterprises fund pilots; conservative companies remain cautious.

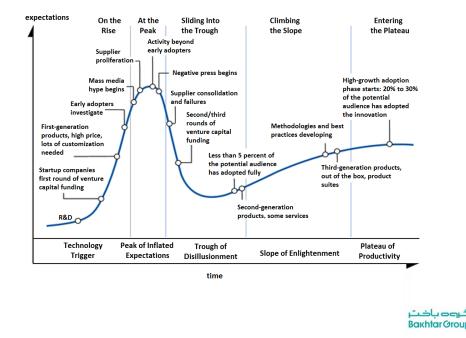




- 1. Technology trigger
- 2. Peak of inflated expectations
- 3. Trough of disillusionment
- 4. Slope of enlightenment
- 5. Plateau of productivity

Mainstream adoption starts to take off. Criteria for assessing provider viability are more clearly defined. The technology's broad market applicability and relevance are clearly paying off. If the technology has more than a niche market then it will continue to grow.







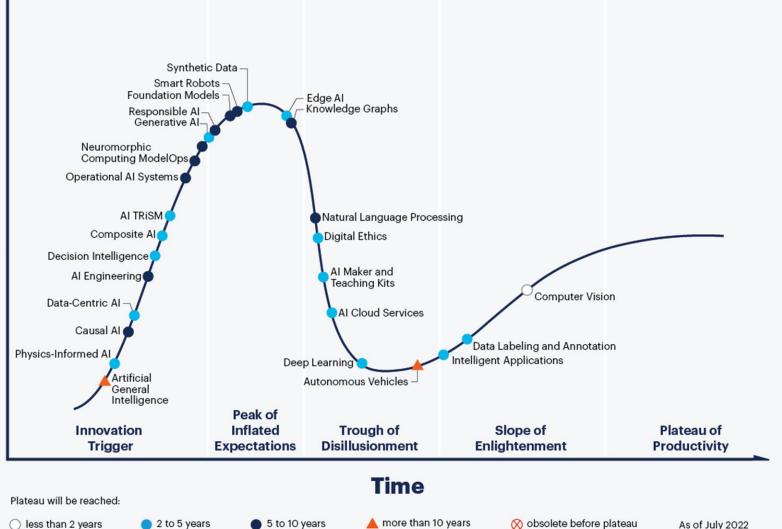
# Hype Cycle Example



Expectations



#### Hype Cycle for Artificial Intelligence, 2022

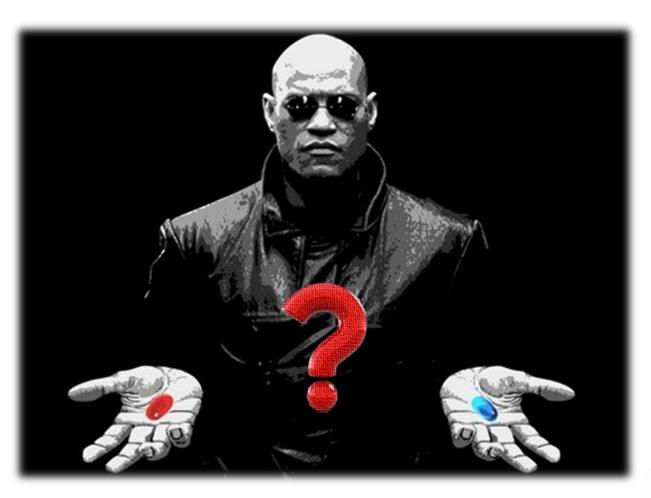


more than 10 years 🚫 obsolete before plateau

As of July 2022

Application

Getting educated about the promise of an emerging technology within the context of their appetite for risk.







# 3. Vendor Evaluation





- Positioning technology players within a specific technology market
  - Based on their own research

#### Challengers

ABILITY TO EXECUTE

Executes comparatively well today or may dominate a large segment, but does not have a roadmap aligned to Gartner's view of how a market will evolve	Executes comparatively well today and is well positioned for tomorrow
Focuses comparatively successfully on a small segment, or is unfocused and does not out-innovate or outperform others	Understands where the market is going or has a vision for changing market rules, but does not yet execute comparatively well or does so inconsistently
Niche Players	Visionaries
COMPLETENESS OF VISION	

Leaders



- Positioning technology players within a specific technology market
  - Based on their own research
- **Completeness of vision** Reflects the vendor's innovation, and whether the vendor drives or follows the market.
- Ability to execute Summarizes factors such as the vendor's financial viability, market responsiveness, product development, sales channels and customer base.

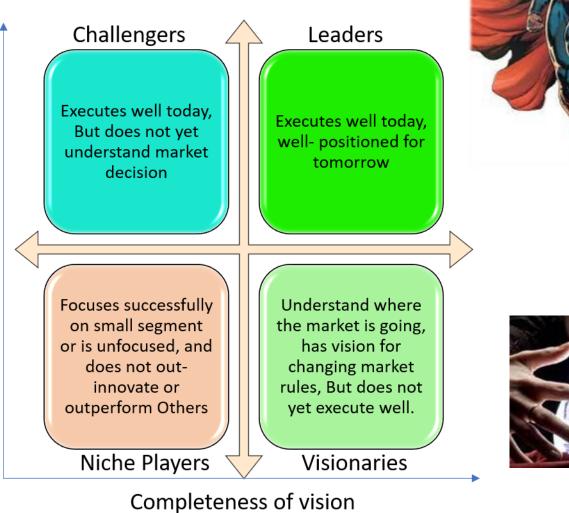
#### Challengers Leaders Executes comparatively well Executes comparatively today or may dominate well today and is a large segment, but well positioned does not have a roadmap aligned to for tomorrow Gartner's view of how a market will evolve Understands where the Focuses comparatively ABILITY TO EXECUTE market is going or has a successfully vision for changing on a small segment, market rules, but does or is unfocused and not yet execute does not out-innovate comparatively well or outperform others or does so inconsistently Niche Players Visionaries COMPLETENESS OF VISION





Ability to execute







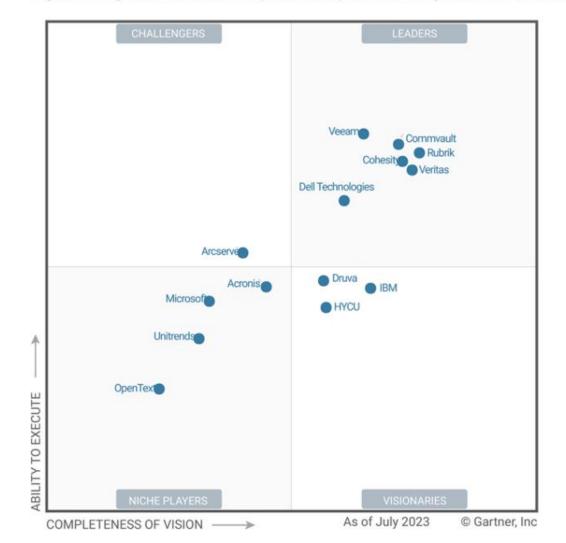
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### Models: 2. Magic Quadrant Example

Figure 1: Magic Quadrant for Enterprise Backup and Recovery Software Solutions









#### • Application

- Get quickly educated about a market's competing technology providers and their ability to deliver on what end users require today and in the future.
- Understand how a market's technology providers are competitively positioned and the strategies they are using to compete for end-user business.
- Compare a technology provider's strengths and challenges with your specific needs.







# Lets Wrap up!





### Conclusion

Gartner contents and tools



• Can not be used for designing the framework of our approach for technology management.



- Can be used in strategic planning to understand the trends in a specific market.
- ✓ Can be used to get educated about emerging technologies and their maturity.
- ✓ Can be used to know an choose from technology vendors in a specific field.





## Thanks for your patience...



